

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 JUNE TO 31 JULY 2011

SERVICE	Complete	Delayed but rescheduled	Total
CUSTOMER & SUPPORT SERVICES	2		2
EDUCATION	1		1
EXECUTIVE DIRECTOR DEVELOPMENT & INFRASTRUCTURE SERVICES	1		1
FACILITY SERVICES		1	1
GOVERNANCE & LAW	3	7	10
IMPROVEMENT & HR	15	3	18
ROADS & AMENITY SERVICES	2		2
STRATEGIC FINANCE	7		7
TOTALS	31	11	42

RECOMMENDATIONS DUE AFTER 31 JULY 2011

SERVICE	Complete	On Course	Total
ADULT CARE	2		2
COMMUNITY & CULTURE	1		1
CUSTOMER & SUPPORT SERVICES	1	2	3
EXECUTIVE DIRECTOR COMMUNITY SERVICES		6	6
EXECUTIVE DIRECTOR DEVELOPMENT & INFRASTRUCTURE SERVICES	1	1	2
FACILITY SERVICES		14	14
IMPROVEMENT & HR	3	17	20
ROADS & AMENITY SERVICES		1	1
STRATEGIC FINANCE		7	7
TOTALS	8	48	56